

## Testimonial by Jennifer and Rick Walker

I would like to tell you about how the manager and staff of Ivy Hall Assisted Living helped my dad in his final months. The folks at Ivy Hall are to be highly commended for their care, compassion and service to my entire family and especially to my dad.

I moved Dad (Robert Smith) from Michigan to Georgia in late January 2018. He had been struggling with his health since 2015 and was diagnosed with Alzheimer's disease in 2017. While in Michigan, we moved Dad three times in the span of 20 months. At his last Michigan address, he was placed on a waitlist for a memory care facility and largely left alone due to the (Brookdale) staff's inability to manage his cognitive decline. We were in a very sad and rather desperate place when we finally made the decision to relocate my dad so he could be closer to us.

We decided on Ivy Hall largely because of Susan Jenei and Michael Patterson. They conveyed a truly Christian compassion for my dad's situation and we determined that they would provide the level of care he needed. Michael and Susan's commitment to my dad was matched in every way by the Ivy Hall staff, who developed a strong bond with him, making him feel welcome and loved. When Dad's needs became more intense, the staff was there every step of the way. I could not have asked for finer and more compassionate care. (Michael recommended a fantastic hospice care team for my dad as well, and they worked with the Ivy Hall staff to provide an extraordinary level of care in his final months.)

When my dad passed on September 5, I was at his bedside. Ivy Hall and Dynamic Hospice staff provided exceptional support during the first fragile hours after his passing. Michael was extremely kind and caring and within days, he presented me with a refund check for September's unused rent. The whole process of moving forward was managed professionally and with the utmost sensitivity to our family's needs.

I am so grateful for the time we were able to spend with my dad while he was at Ivy Hall. I can sleep well knowing that he was well cared for and content during his final months, in a lovely apartment surrounded by Ivy Hall's compassionate staff. Thank you and bless you for that.

Warmly,

Jennifer and Rick Walker