



Dear Michael -

You are an extraordinary gift to Joy Hall in many ways. You are truly a ray of sunshine to the residents and their home here, especially because you are proactive; a vital presence and outreach to the residents.

Your vitality, strength, and humanitarianism are admirable personal assets that are inspirational and endearing. You are so kind and very loved. I have witnessed

the residents' pats on your back, the hugs and kisses that express their love for you. I have also heard from our wonderful caregivers how they are grateful that you listen to them.

You have also been personally involved in further beautifying the premises.

Your leadership skills and loving personal outreachings have glorified residents' lives here, Michael.

You are a lighthouse in a foggy world.

— Sally

