

Michael Patterson, Executive Director  
Ivy Hall  
5690 State Bridge Road  
John Creek, GA 30022

October 3, 2017

Re: Leonard and Helene Rabb

Dear Michael,

I know my brother already wrote you a letter of gratitude for what you recently did for our family. However, I wanted to add my personal thanks to you and your entire staff for allowing us into your community during a most difficult and critical time in our parents' lives. It is almost unbelievable that you openly welcomed us all the way you did. And even after my mother's death, your staff continued to take care of us, nourish us, and treat us all with such compassion that a mere thank you seems inadequate. Nevertheless, please know how much your kindness and flexibility was and is still appreciated. I'm sorry that for logistical reasons my dad did not stay at Ivy Hall, but know that that one day experience will not be forgotten. Please let your staff know that what they do every day for their residents and families does not go unnoticed. It was obvious that every single employee we came in contact with truly enjoys their job at Ivy Hall.

In the Jewish tradition, if one goes out of his/her way to do a "good deed" for others, that is called a mitzvah. Your staff truly performed a mitzvah on September 21, 2017. And I thank you for that.

Sincerely,



Paula R King  
1442 S Lgoan St  
Denver, CO 80210